

# CKB WARRANTY

16 TECHNOLOGY DR, STE 110 IRVINE CA 92618

**CKB warrants its products as listed in below to be free of material and workmanship defect, subjected to the limitations set forth in this limited warranty.**

- Bathtub, Whirlpool/Air Bubble Massage Tub: 1 Year limited to be free of defects in material and workmanship
- Toilet and Bidet: 1 Year limited to be free of defects in material and workmanship
- Faucet: 1 Year limited to be free of defects in material and workmanship
- Vanity: 1 Year limited to be free of defects in material and workmanship
- Granite, Marble, Engineered Quartz Vanity Top: 1 Year limited to be free of defects in material and workmanship
- Medicine Cabinet, LED Mirror: 1 Year limited to be free of defects in material and workmanship
- Stainless Steel Sink: 1 Year limited to be free of defects in material and workmanship
- Solid Surface Shower Wall Panel, Shower Base and Vanity Top: 10 Years limited warranty to be free from material defects
- Shower Door: Lifetime warranty on glass components and 1Year limited on other hardware

This limited warranty is non-transferable and only applies to products purchased and installed in the United States.

This limited warranty excludes all industrial, commercial and business usage. Proof of purchase (original sales receipt) from the original purchaser, Description and pictures of defect, model number or model description must be provided to CKB for all warranty claims and CKB IS NOT responsible for labor cost, removal or installation costs.

This limited warranty shall not apply to goods which have been subject to accident, negligence, improper installation, product abuse, product misuse, or use of cleaners containing abrasives,

alcohol or other organic solvents, whether performed by a contractor, service company, or yourself, are excluded from this warranty.

This warranty does not cover surface damaged caused by use of chemicals that break through or dissolve the surface finish or damage caused by the accidental dropping of sharp or heavy objects. Improper care and use of abrasive cleaners and will void the warranty.

During this limited warranty period if a malfunction occurs and after inspection it is determined that a defect developed during normal use, CKA will as at its election proceed withon any of the following options:

- (1) repair or replace the defective parts) or products) at cost
- (2) issue a refund of the original purchase price of the products) (Valid within 30 days from the date of purchase)
- (3) issue a credit to be applied toward the purchase of a new product. Shipping/delivery charges may apply and are in sole discretion.

Caution:

NEVER use cleaners containing abrasive cleaners, ammonia, bleach, acids, waxes, alcohol, solvents or other products that are not recommended for Chrome finish will void the warranty.

CKB products should be installed by a fully insured and licensed contractor only. Installation by anyone other than fully insured and licensed contractor will void this limited warranty.

## **RESPONSIBILITIES OF OTHERS**

Inspecting the unit prior to installation is the responsibility of the installer or building contractor who acts on behalf of the user. They are responsible for ensuring the unit is free of defect or damage. Notices are placed on the unit and on the shipping carton advising the installer of this responsibility. In the event of a problem, the unit must not be installed. CKB is not responsible for failures or damage that could have been discovered, repaired, or avoided by proper inspection and testing prior to installation.

Damage occurring in transit is the responsibility of the carrier. The user or installer MUST open the crate and inspect the unit for damage when it is delivered. If damage is discovered, it must be reported immediately to the seller and the carrier in writing, and an inspection requested. Failure of the carrier to respond should be reported to the seller and the carrier. Your freight claims should be filed promptly thereafter.

## **DISCLAIMER**

Except as expressly provided, there shall be no warranty or obligation, express or implied, oral or statutory. No dealer or other person has the authority to make any warranties or representations concerning or its products. In no event shall be held responsible for any such warranties or representations.

Some states/provinces do not allow limitations on how long an implied warranty lasts, or the exclusion on limitation of special, incidental or consequential damages, so these limitations and exclusions may not apply to you. This warranty gives you specific legal rights, you may also have other rights which vary from state/province to state/province.

To obtain warranty and replacement parts, please send e-mail to [info@kabathing.com](mailto:info@kabathing.com) with the original receipt information, CKB will determine whether to repair or replace your product, issue a refund or issue a credit.

CKB ®

16 Technology Dr, Ste 110

Irvine, CA 92618

(Monday - Friday 9 AM - 5 PM Pacific Standard Time)

Email: [info@kabathing.com](mailto:info@kabathing.com) (Prefer by e-mail)

Customer Service Phone: 949-266-7381