

OWNER'S MANUAL

Installation & Operation

Applies to: ZGVS-ADJTA-FQ





Consumer warning against misuse:

Serious or fatal crushing injuries and asphyxiation can occur from improper use of this product. To help prevent injuries:

- The unit should be operated/supervised by an adult.
- While assembling the product, ensure no children or animals are in the same room. Carefully follow the assembly instructions in the manual.
- Never allow children or animals to climb into, on top of, or around this product, during installation or any time afterward.
- Never allow children or animals to handle the handheld remote control or phone app controls.
- Each time before using the remote control, first make sure no person or animal is underneath or close to the adjustable bed.

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Safety & Warranty Warnings

READ THE FOLLOWING INFORMATION CAREFULLY BEFORE USING THIS PRODUCT

If unable to understand warnings, cautions, and/or instructions, contact the dealer or technical personnel if applicable, before attempting to use the equipment. Otherwise, injury or damage may result.

SAFETY WARNINGS:

- Do not use bed outdoors.
- Do not use bed near explosives.
- Using bed with oxygen administering equipment other than the nasal masked type creates a possible fire hazard.
- When using nasal or masked type administering equipment, route and secure oxygen or air tubing properly to ensure that tubing does not become entangled or damaged during normal operation of the bed.
- Use caution when having liquids in or around the bed to ensure no spilling occurs. In case of spillage, stand in a dry, clean area of the floor and unplug the bed immediately. Clean up spill and allow the area around bed to dry thoroughly before using the electric controls again. Do not eat or drink hot liquids while operating the bed.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instructions concerning use of the appliance by a person responsible for their safety.
- Do not allow children or individuals with disabilities to operate the bed without adult supervision.
- Do not allow any person or pet under the bed at any time.
- During bed operation, make sure body is positioned within the confines of the bed. Do not place extremities over the sides of the bed when operating bed functions.

WARRANTY WARNINGS:

Do not open or tamper with control box, motors, or remote (with the exception of battery compartments). The warranty will be void if the internal workings of these components are tampered with.

Product Rating:

The motors are not designed to operate continuously for more than [2] minutes in an [18] minute time period or approximately 10% duty cycle. Attempting to circumvent or exceed this rating will shorten the life expectancy of the foundation and may void the warranty.

Operating Information:

- After power foundation assembly is completed, operate remote control to ensure proper functions.
- Keep moving parts free of obstruction during bed operation (including sheets, clothing, tubing, wiring, and products using electric power cords).
- Distribute body weight evenly over bed surface. Do not place entire weight on head or foot sections of the bed, during repositioning and entering or exiting bed.

Hospital Use Disclaimer:

This power foundation is designed for residential use only. It is not approved for hospital use and does not comply with hospital standards.

Weight Limits:

This product is not rated to support weights in excess of 750 pounds inclusive of the mattress and bedding. The bed will structurally support weight under this amount, provided it is evenly distributed across the foundation. The power foundation is not designed to support or lift this amount in the head or foot sections alone. Exceeding this weight restriction could damage the bed and/or cause injury and will void the warranty.

AWARNING

DO NOT USE THIS BED IF WEIGHT LIMITATION IS EXCEEDED

RADIO FREQUENCY: 2.4 GHz

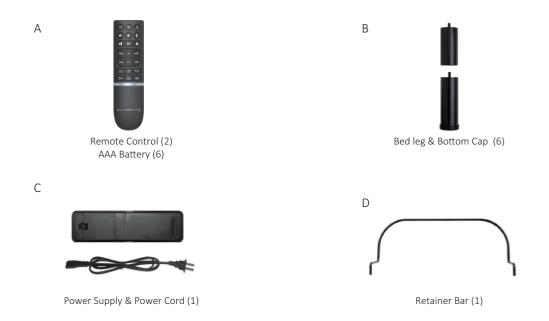
FCC COMPLIANCE:

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

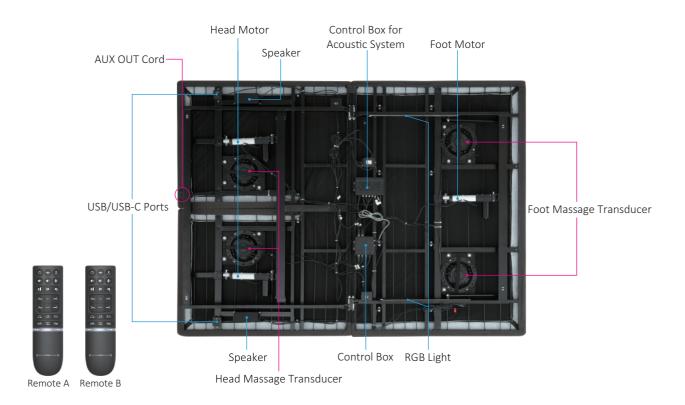
To comply with the FCC RF exposure requirements, no change to the antenna or the device is permitted. Any change to the antenna or the device could result in the device exceeding the RF exposure requirement and void user's right to operate the device.

Parts List

IMPORTANT!: For your safety, read the owner's manual carefully and completely before operating this product. Electric shock may occur if electrical components are not installed or operated according to these guidelines.

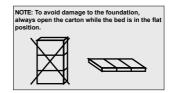


Electronics Quick Reference Guide



Installation Guide

Note: For safety reasons, lifting of the adjustable bed frame must be performed by two (2) people; and the unit should always be in a flat position before opening.



1. Lift the folded bed frame & put it on a flat floor





2. Thread the bolt of the leg to the nut on the foundation frame, and tighten by hand. DO NOT OVERTIGHTEN.





3. Carefully flip the foundation over onto its legs, and then Locate the mattress retainer bar brackets.

Important: Two people are required to move the foundation.

Do not drag across the floor. Do not rest frame on its side;
excessive pressure may damage the legs.



 Uncoil the input power cord (connected to the control box's power port) and plug it into the power supply.
 Uncoil the power cord and connect it to the power supply.





Remote Control Instructions



Child Lock & Under Bed Lighting



Full-Child Lock Function

- To lock the whole remote, press & hold (1) button for about 5 seconds, the backlight blinks & you will hear 3 beeps, then the remote is locked;
- * To unlock the whole remote, repeat the same step;



Partial Child Lock Function



- To lock the acoustic massage system (as the buttons marked in yellow color on below image), press & hold together for about 5 seconds, the backlight blinks & you will hear 2 beeps, then the buttons are locked;
- To unlock the acoustic massage system, repeat the same step;





Under Bed Lighting

- Press button to turn on the lights;
- Press & hold button for 3 seconds to turn off the lights, or the lights will turn off automatically after keep on for 5 minutes;
- Click button 1~7 times, the light will change to different colors;

Note: The under bed lighting turns off automatically after 5 minutes.

Acoustic massage system



Bluetooth on/off

Press this button, you will hear "Bluetooth on, please wait" from speaker, then please turn on the bluetooth on your phone, select the base and connect it to you phone. Once you hear "Bluetooth connected", you can hear the music played by your phone from the speaker underneath the base. To turn off the bluetooth, just press the button again. When bluetooth is off, the base cannot be found, there will be no response from the buttons of acoustic system (as the buttons marked by yellow color in last page).



Volume up

Press this button to increase volume, and the intensity of acoustic massage will increase with the volume;



Volume down

Press this button to decrease the volume, and the intensity of acoustic massage will decrease with the volume;



Acoustic massage strength

Click this button and the acoustic massage intensity will cycle as low-med-high-off; Indicator light will be white color for low level, white & red color for medium level, red & red color for high level;



Pause/play music

Press this button to pause or play music;



Go back to last music track

Press this button, it will go back to last music track;



Skip to next music track

Press this button, it will skip to next music track;

Note: If adjust head or foot section when the acoustic massage is on, the acoustic massage intensity will reduce to low level. Once the adjustment of head or foot section is done, the acoustic massage intensity will recover to the original level.

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Positions & Presets



Head Position Adjustments



Press and hold the Head Up or Head Down button to raise or lower the head section of your bed;



Zero Gravity

Press this button to elevate your legs slightly higher than the chest, in effect, allowing the blood to flow back to the heart to help reduce stress and fatigue;



Foot Position Adjustments



Press and hold the Foot Up or Foot Down button to raise or lower the foot section of your bed;



) Anti Snore

Press this button to gently raise the head section and allow easier air intake to help reduce snoring;



Memory

Press this button to move the bed into the position stored in the memory. To save bed position to the button, see "Setting memory position";



Flat

Press this button to return the bed to a flat position;

Massage



Timer

Press this button to set the timer for the massage to automatically turn off. You can choose from 10-minute, 20-minute, and 30-minute durations;



Foot Massage

Press this button to turn on the massage at foot section and change the intensity(low-med-high-off) of the massage; Indicator light will be white color for low intensity, white & red color for medium intensity, red & red color for high intensity;



Head Massage

Press this button to turn on the massage at head section and change the intensity(low-med-high-off) of the massage; Indicator light will be white color for low intensity, white & red color for medium intensity, red & red color for high intensity;



Mode

Press this button to select between three different massage modes.(CONSTANT—PULSE—WAVE)

Note: The massage turns off automatically after 30 minutes.

Remote Control Instructions - Setting Memory Position

The Memory Position is a programmable feature that allows you to save custom position. Please follow below instructions to set your personal favorite positions.

STEP 1

Adjust the head and foot section to your desired position.



STEP 3

To adjust the saved position, repeat steps 1 & 2, and the new position will be saved.

STEP 2

Press and hold the flat button (FLAT) first, then press and hold memory button (M) for 5 seconds until you hear 2 beeps sound.



Definition and Instruction of Standard Queen Option & Flex-head Queen Option



Standard Queen Option

Head A & head B always operate simultaneously;
-Both remote A & remote B could operate head/foot sections.



Flex-head Queen Option

Head A & head B always operate respectively

- -Head A can only be operated by remote A
- -Head B can only be operated by remote B

Foot section could be operated by both remote A & remote B.

To switch the mode of Standard Queen Option & Flex-head Queen Option, press & hold the buttons of Anti Snore & Zero Gravity simultaneously for about 5 senconds until hear beep from control box. If beep once, it's Flex-head Queen Option mode; If beep twice, it's Standard Queen Option.

Note: You can only switch the mode of Standard Queen Option & Flex-head Queen Option by remote, cannot switch by Bluetooth APP.



Instruction of AUX OUT cord



- To use headphones, plug the cord (not included) into this AUX OUT port;
- You can also connect the base to your home theater / stereo system by plugging the cord (not included) into this AUX OUT port.

Instruction of Demo Mode



Definition of Demo Mode: It will paly the music which pre-set in control box, and the intensity of acoustic massage will increase or decrease with the music.

Press & hold **|** and **|** simultaneously for about 3 seconds till the buttons blink, the demo mode is on. Repeat the same step to turn off the demo mode.

When the demo mode is on, the bluetooth mode (s) is off by default. It means cannot play music by connecting the base with your phone.

A complete cycle of Demo Mode is 3 minutes.

App Instructions

Step 1: Plug base into power source Step 2: Turn Bluetooth on in cell phone

Step 3: Install the APP

Option 1)

- 1) Go to APP Store (IOS SYSTEM) /Google Store (ANDROID SYSTEM)
- 2) Type "Good Vibe Sleep" into search field and select APP, install APP onto cell phone .

Option 2)

Scan this QR code to APP stores for download.



Step 4: Control your base via Good Vibe Sleep APP

1) Open Good Vibe Sleep APP that was previously installed on cell phone as shown in picture below.



2) Refresh the list, then select your base by clicking the correct bluetooth code (Code can be found on the control box underneath base as well as head section, by lifting up the head section. Look for Bluetooth-Goodvibe Sleep code.).



3) After selecting your base, scan below QR code or type "FNRM" & click the $\bf Q$, now you can see the operation center and control you base.



(QR code can also be found on backside of remote)



Note:

There are 2 QR codes on backside of remote, please always scan the correct one, otherwise the BaseRemote APP would not operate your bed base successfully.

The left & right buttons on BaseRemote APP only function when the bases are in Flex-head Queen Option.



Troubleshooting-unpairing & pairing remote

The original remotes that come in the box are already paired to the foundation, no further action is required. In the event that the remotes cannot work well, please following below instructions to unpair them first, and then pair them again.

STEP 1: Unpairing both remote A & remote B

Press & hold **HEAD UP** & **FOOT DOWN** for 5 seconds, once flash light is on, it's done.

Step 2: Pairing remote A (more details could be found on page 18)

Press & hold **HEAD UP** & **FOOT UP** on remote A simultaneously, and then press & hold the blue button on the cord that connected to the power supply. Once you hear beeps, the remote A is paired. **(Att: DO NOT repeat this step with remote B)**

Step 3: Pairing remote B (more details could be found on page 19)

Press & hold HEAD DOWN and FOOT DOWN on remote B simultaneously for about 5 seconds until flash light on remote B turns on; then within 10 seconds, press & hold HEAD UP and FOOT UP on remote A simultaneously. When flash light on remote B blinks, the learning process is finished.



Toubleshooting-Pairing Remote A



STEP 1

Make sure the batteries in remote work fine. Replace them when necessary.



STEP 2

Plug the power cord to the power source.



STEP 3

Press & hold head up and foot up on remote A simultaneously, and then press & hold the blue button on the cord that connected to the power supply. Once you hear beeps, the remote A is paired.

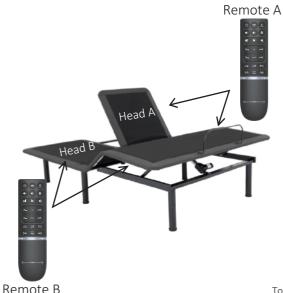




Attention: DO NOT REPEAT THIS STEP WITH REMOTE B.

Toubleshooting-Pairing Remote B

Once remote A is paired it will only operate head A & foot section, so remote B needs to be paired as below.



Press & hold head down and foot down on remote B simultaneously for about 5 seconds until flash light on remote B turns on; then within 10 seconds, press & hold head up and foot up on remote A simultaneously. When flash light on remote B blinks, the learning process is finished.

Now remote B can operate head B & foot section.



To avoid confusion, label the remote with the "A" and "B" sticker labels included

Emergency Battery Backup

Overview

Important: The backup battery is only to be used in case of a power outage. Batteries are not to be used for normal operation of the bed. The backup battery will not support repeated movement for an extended period of time.

Backup Battery Use:

Use two 9V batteries only (not included). If a power outage occurs, install the 9V batteries into the power supply to allow temporary power to the base (see image A).

Installing Batteries:

Unplug the power cord from the outlet and remove the cover from the compartment on the underside of the power supply (see image B). Place two 9V batteries inside, close the cover and plug the power cord back into the wall outlet. The backup battery will not support repeated movement for extended periods of time. After power is restored, unplug power cord, remove the batteries, then plug the power cord back into the wall for normal use.





Troubleshooting

In the event that the adjustable base fails to operate, assess the symptoms and possible solutions provided in the chart below.

SYMPTOMS	SOLUTIONS		
Remote control illuminates and appears to be operable, but will not activate bed.	Verify that the power cord is plugged into a working, grounded electrical outlet. Test the outlet by plugging in another working appliance.		
No features of the power foundation will activate.	Program the remote control (see the Setting Programmable Positions and Pairing Remote section of this manual for programming procedures).		
	Unplug the power cord, wait 30 seconds and plug back to reset electronic components.		
	The surge protection device or the electrical outlet may be defective. Test the outlet by plugging in another working appliance.		
	Verify that the connector on the wired remote control is securely attached to the control box.		
Wireless remote will not illuminate.	Replace the batteries in the wireless remote.		
	Bed mechanism may be obstructed. Elevate bed and check for obstruction. Remove obstruction.		
Head or foot section will elevate, but will not return to the horizontal (flat) position.	Head section may be too close to the wall.		
	Headboard may be too close to the edge of the mattress. Verify that there is enough distance between the headboard brackets and mattress. Adjust if required.		

Head & Foot lift function has minor interference durling operation.	Check batteries in wireless remote control, replace with two (2) new AAA batteries if necessary.
	Make sure that you are following the duty cycle of the motors (do not operate more than two minutes over a 18-minute period, or approximately 10% duty cycle).
	Press the lift buttons squarely and accurately.
	Wireless remote control may be experiencing common Radio Frequency Interference from other radio transmitting devices. Wait several seconds, and then try pressing appropriate button again, See FCC Compliance Statement on page 5 of this guide.
Excessive massage motor noise.	If the bed is located on hard surface flooring, place carpet pieces or rubber pieces (not included) under each leg.
	Using the wireless remote control, elevate the head, foot or neck section a short distance to realign the lift/lower mechanisms with the bed support platform.
	Verify that your Power Foundation is not positioned against a wall, nightstand, or other object that may cause the vibration or noise.
	If the Power Foundation is installed over a bed frame, verify that the massage motors are not causing the bed frame (or bed frame components) to vibrate.
	Verify that the headboard attachment hardware is properly tightened (if used).

SYMPTOMS	SOLUTIONS		
A clicking noise is heard under the bed when raising or lowering.	This is normal. The lift motor relays "click" when they are engaged. No action is required.		
Massage motor overheats or stops.	If the vibration motor overheats, the thermal protection will turn the motor off. Wait 30 minutes, turn the massage back on. If it does not come on, turn it off and report the situation to customer service.		



Customer Service: 1-855-430-8943

Serial No.

2-Year Warranty | Parts and Labor